

Accessible Information Standard Putting this into practice

Asking people about their information & communication needs

Do you have any communication needs?

Do you need a format other than standard print?

Do you have any special communication requirements?

How do you prefer to be contacted?

What is your preferred method of communication?

How would you like us to communicate with you?

Can you explain what support would be helpful?

What communication support should we provide for you?

What is the best way to send you information?

Please contact a member of the reception team who will be happy to help!